

Rules based, data driven

Network Adequacy

Review and Regulation

9:30 am-11:00 am Central
February 27, 2017
Regulatory Health Link Division,
Arkansas Insurance Department



Agenda

- **Introductions & housekeeping**
- **Review and Certification Timelines**
- **Network Adequacy Status update**
- **Review of new publications**
- **Next Steps**

Introductions

- If you are not on the original invitation list but need to be added for future events, please email Compliance Officer Jim.Gonzalez@arkansas.gov
- Conversely, if you need to be removed please email him accordingly.

Industry Actors -1

- These meetings on Network Adequacy apply to all health and dental insurance carriers *covered under Rule 106*.
- These meetings do not apply to Dental Plans that are
 - *Not* seeking certification.

Industry Actors -2

- *Network Adequacy Industry Contact List* published on our website
<http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>
- List will have the contacts known to AID and grouped by organizations using the same network that need to have an independent communication stream.
- AID will attempt to list the NA Subject Matter Experts as well as associated IT and Compliance personnel.
- The contact person for maintenance of this list is Jim.Gonzalez@arkansas.gov

New to Arkansas NA Regulation Program?

- Program details available at <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>
 - Overview document “*Arkansas Network Adequacy Architecture*”
 - Meeting slides and notes maintained in chronological order
- Data specifications & templates updated at <http://rhld.insurance.arkansas.gov/Info/Public/Templates>
 - For data submission requirements refer “*SERFF Network Adequacy Data Submission Instructions*”

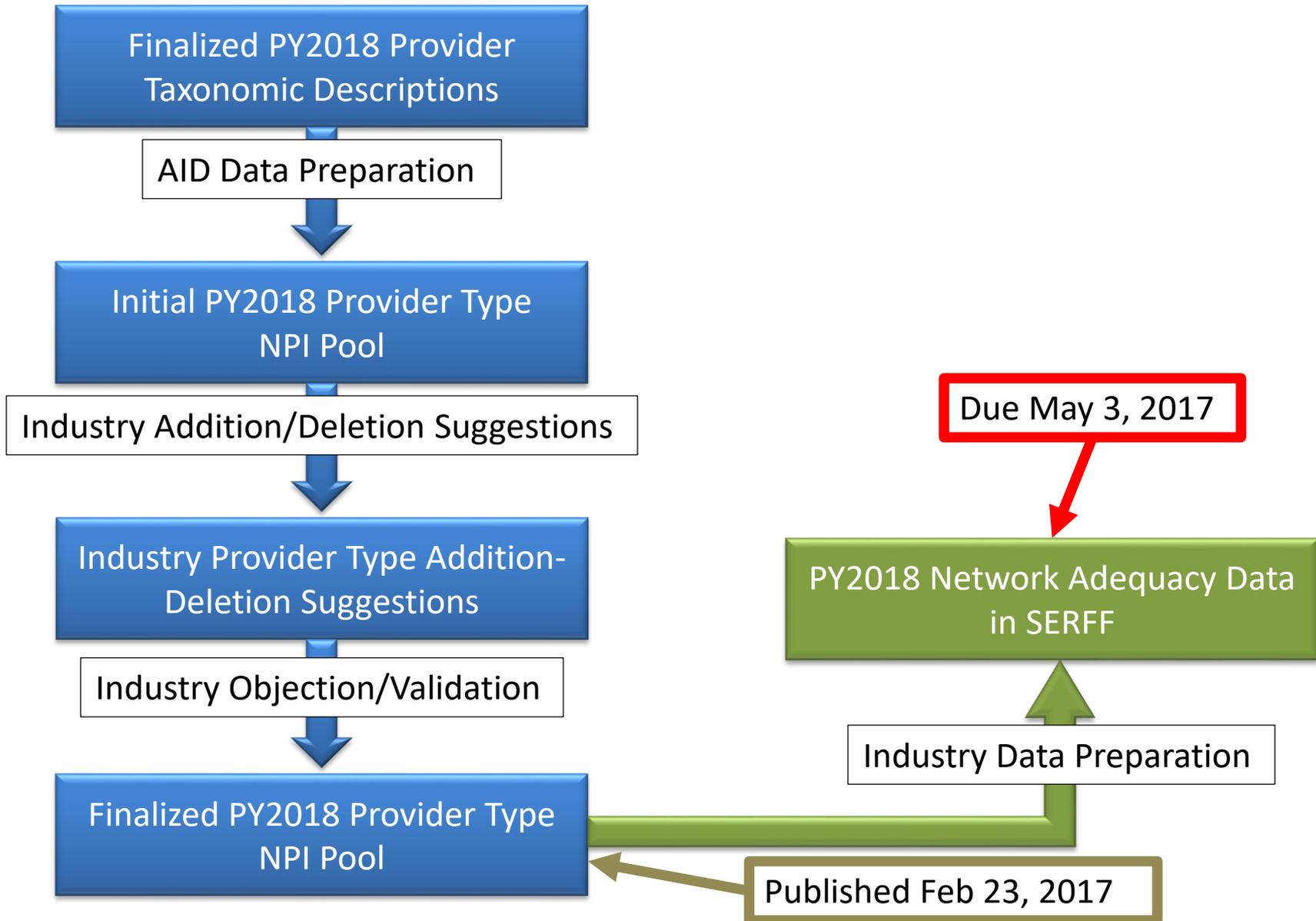


Arkansas Insurance Department

Rules based data driven
Network Adequacy
Review and Regulation

Version 1.0
Last Edited: November 12, 2015

Where are we?



New Publications

At <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

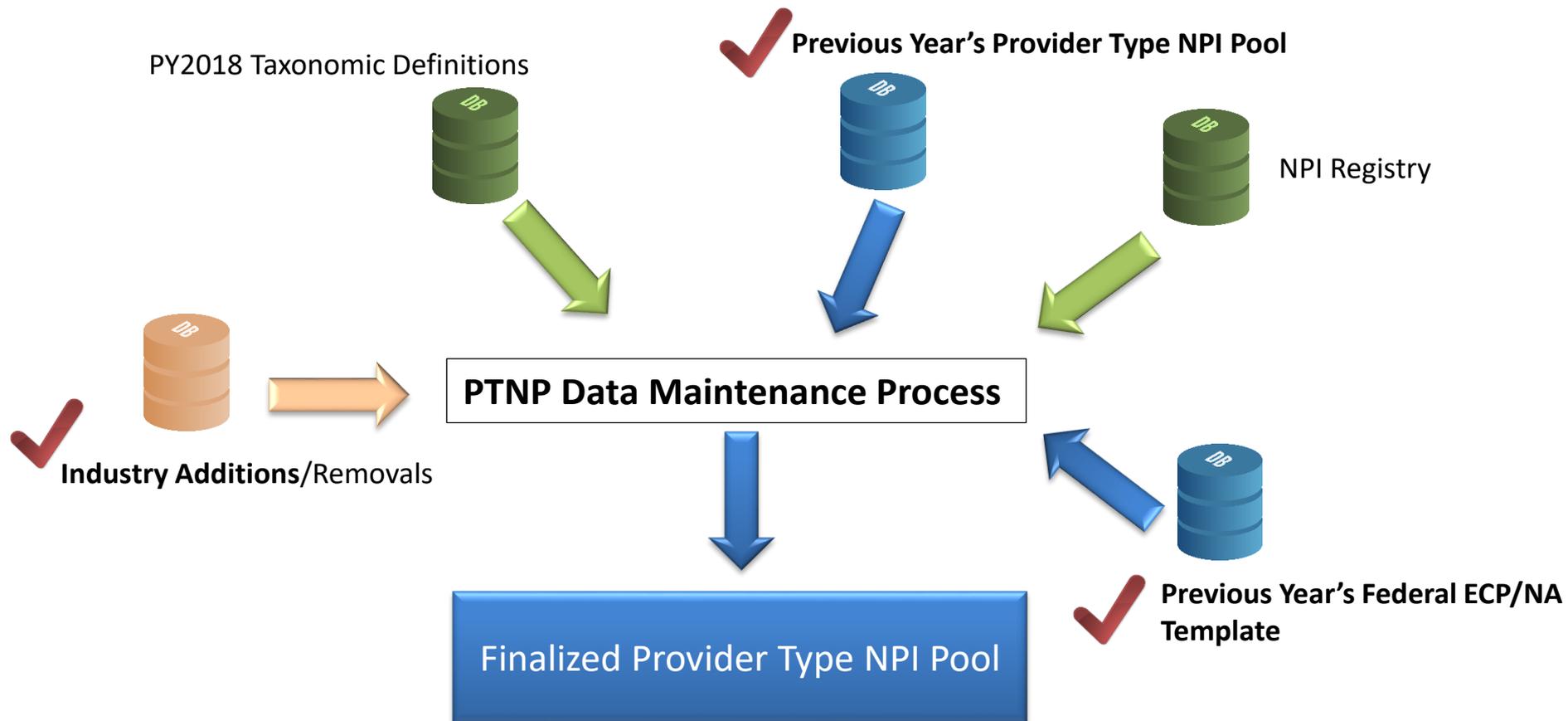
- 1) PY2018 Finalized Provider Type-NPI Pools
- 2) PY2018 NA Review Process and Timelines



At <http://rhld.insurance.arkansas.gov/Info/Public/Templates>.

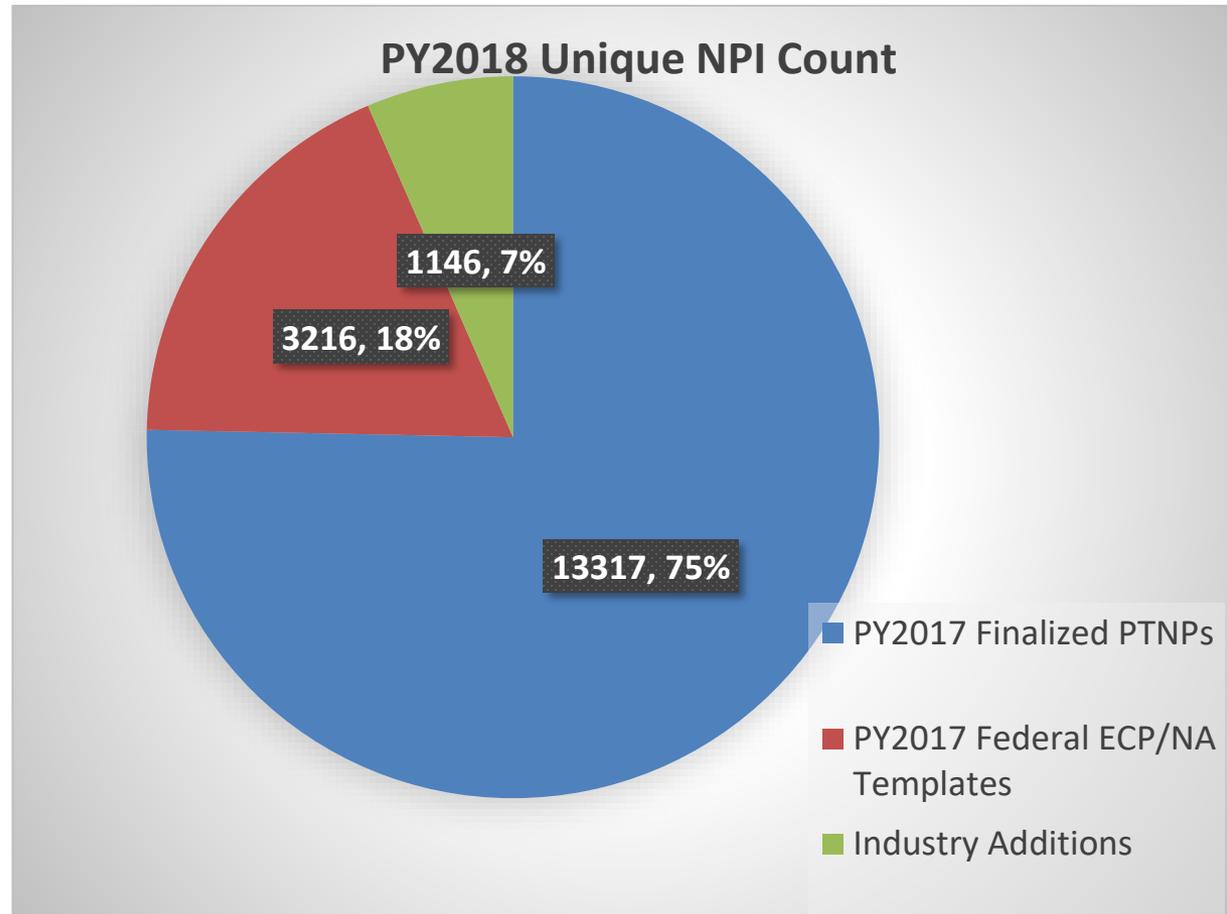
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- 4) PY2018 SERFF Network Adequacy Data Submission Instructions

Provider Type NPI Pool data maintenance



PY2018 Finalized Provider Type-NPI Pool published

- 28% reduction in unique NPIs from 24691 in PY2017 to 17678 in PY2018.
- Sources of PY2018 NPIs



Provider-Type-NPI-Pool changes

Criteria	Description	Total_NPI (2018)	Total_NPI (2017)	Change	Change %
C010	Adult/Geriatric Primary Care Providers	6331	9366	-3035	-32%
C020	Pediatric Primary Care Providers	1288	2329	-1041	-45%
C030	Mental Health/Behavioral Health/Substance Use Disorder Facility	153	194	-41	-21%
C040	Mental Health/Behavioral Health Providers	3282	5687	-2405	-42%
C050	Substance Use Disorder Providers	69	116	-47	-41%
C060	Oncologists	434	821	-387	-47%
C070	Skilled Nursing Facilities	368	526	-158	-30%
C080	Cardiologists	631	1139	-508	-45%
C090	OB/GYN	777	1329	-552	-42%
C100	Pulmonologists	226	433	-207	-48%
C110	Endocrinologists	146	280	-134	-48%
C160	All Hospitals	422	673	-251	-37%
C180	Hospital by Licensure Type-Acute Care	382	600	-218	-36%
C200	Hospital by Licensure Type-Mental	138	193	-55	-28%
C210	Hospital by Licensure Type-Rehabilitation	72	89	-17	-19%
C220	Rheumatologists	83	164	-81	-49%
C230	Ophthalmologists	963	1671	-708	-42%
C240	Urologists	219	350	-131	-37%
C250	General Dentists	1138			
C260	Dental Specialists	110			
C280	Pharmacies	1436			

Improving PTNP Data Maintenance processing -1

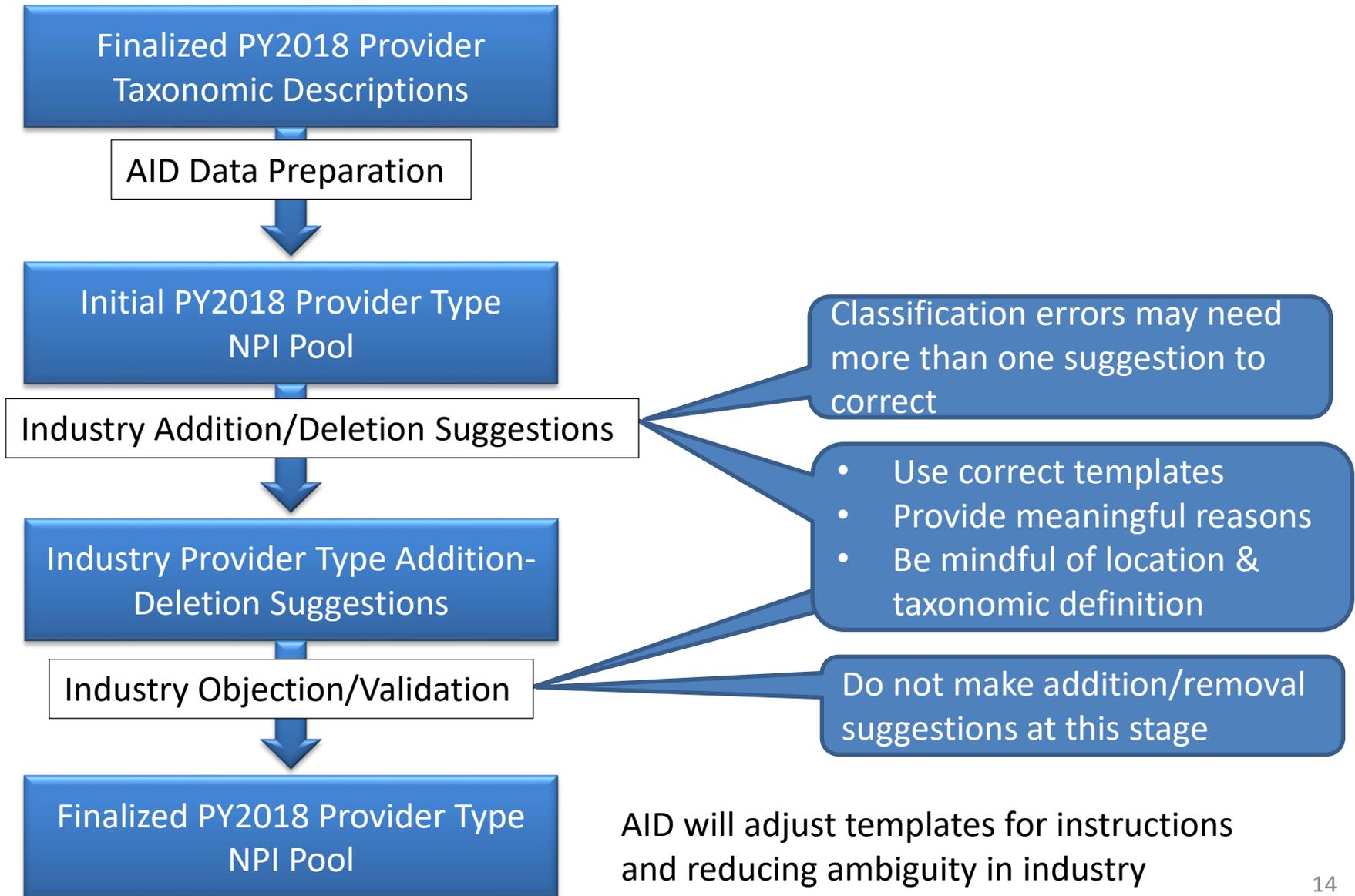
Issuers need to

- 1) Understand the PTNP data maintenance process, and
- 2) Follow data specifications within templates

Improving PTNP Data Maintenance processing -2

- Take advantage of the Addition-Deletion stage to correct the PTNPs. The Objection/Validation stage is not the place to make suggestions for additions, removals or classification corrections.
- The industry Objection/Validation stage is **not** about responding whether the NPI represents a valid provider. It is about responding with a consent or an objection to a suggestion of
 - Addition to a Provider Type, or
 - Removal from a Provider Type.
- In the Addition-Deletion stage a misclassified NPI **may** need more than one suggestion to correct
 - Suggestion to remove the NPI from the incorrect Criteria Code *and if applicable*
 - Suggestion to add the NPI to the correct Criteria Code(s).
- Use the correct data submission template at every stage
- Provide meaningful reasons behind
 - Addition or removal suggestions, or
 - Objecting to other issuer suggestions.
- Avoid ambiguity in responses and avoid variation for the same response. For example responding to remove suggestions in the “Issuer Response” with a text of “Remove” after a series of “Agree” responses is ambiguous.
- While adding a NPI or objecting to a removal be cognizant of
 - Practicing locations being far out of service area
 - Taxonomy

PTNP data maintenance process



AID will adjust templates for instructions and reducing ambiguity in industry responses in future rounds.

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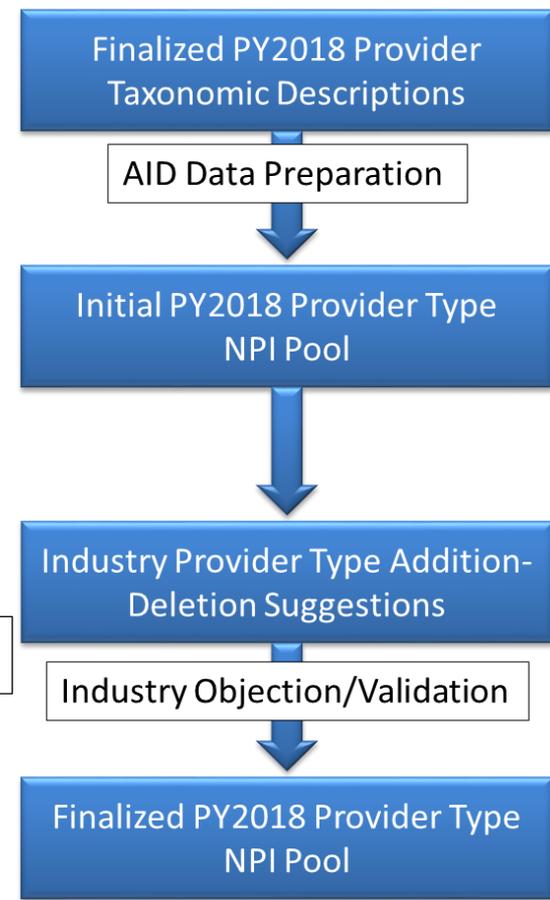
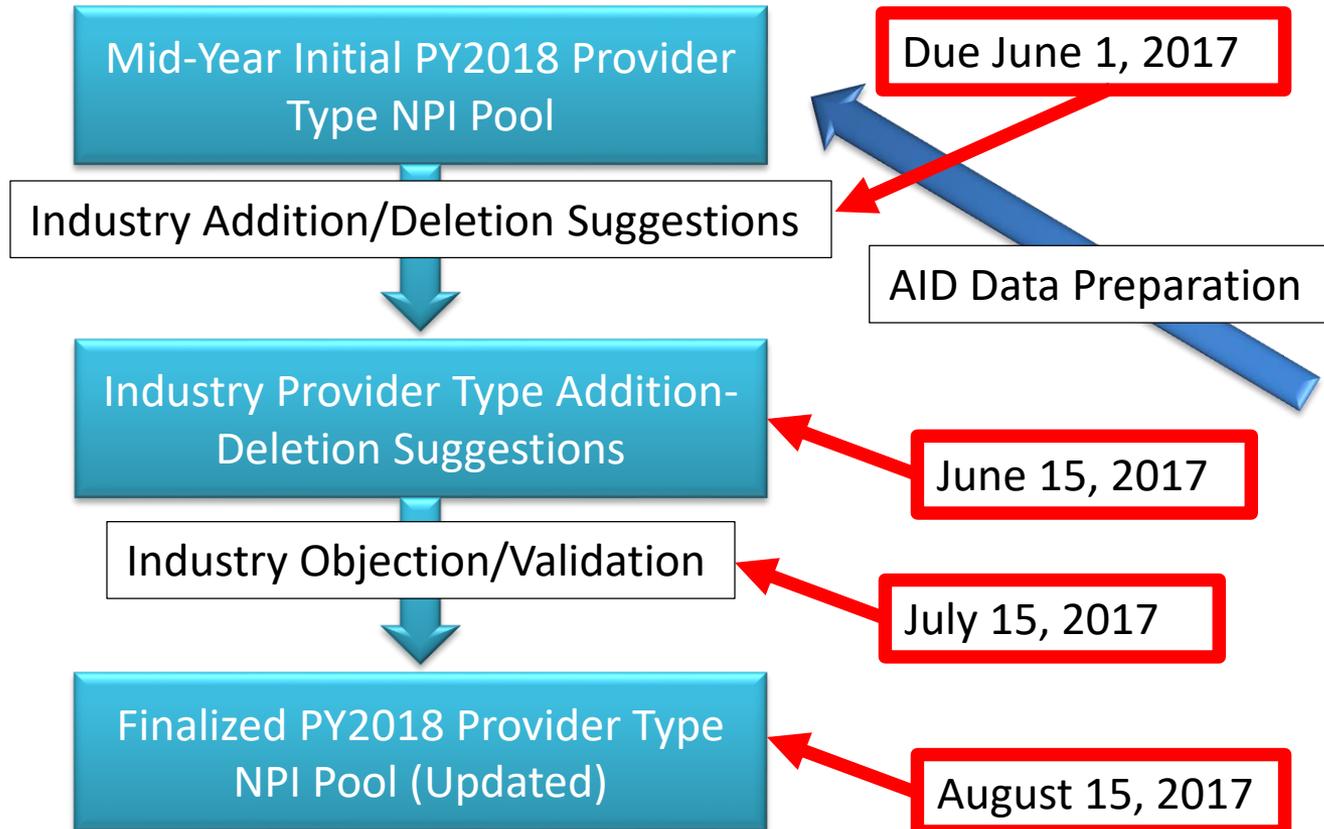


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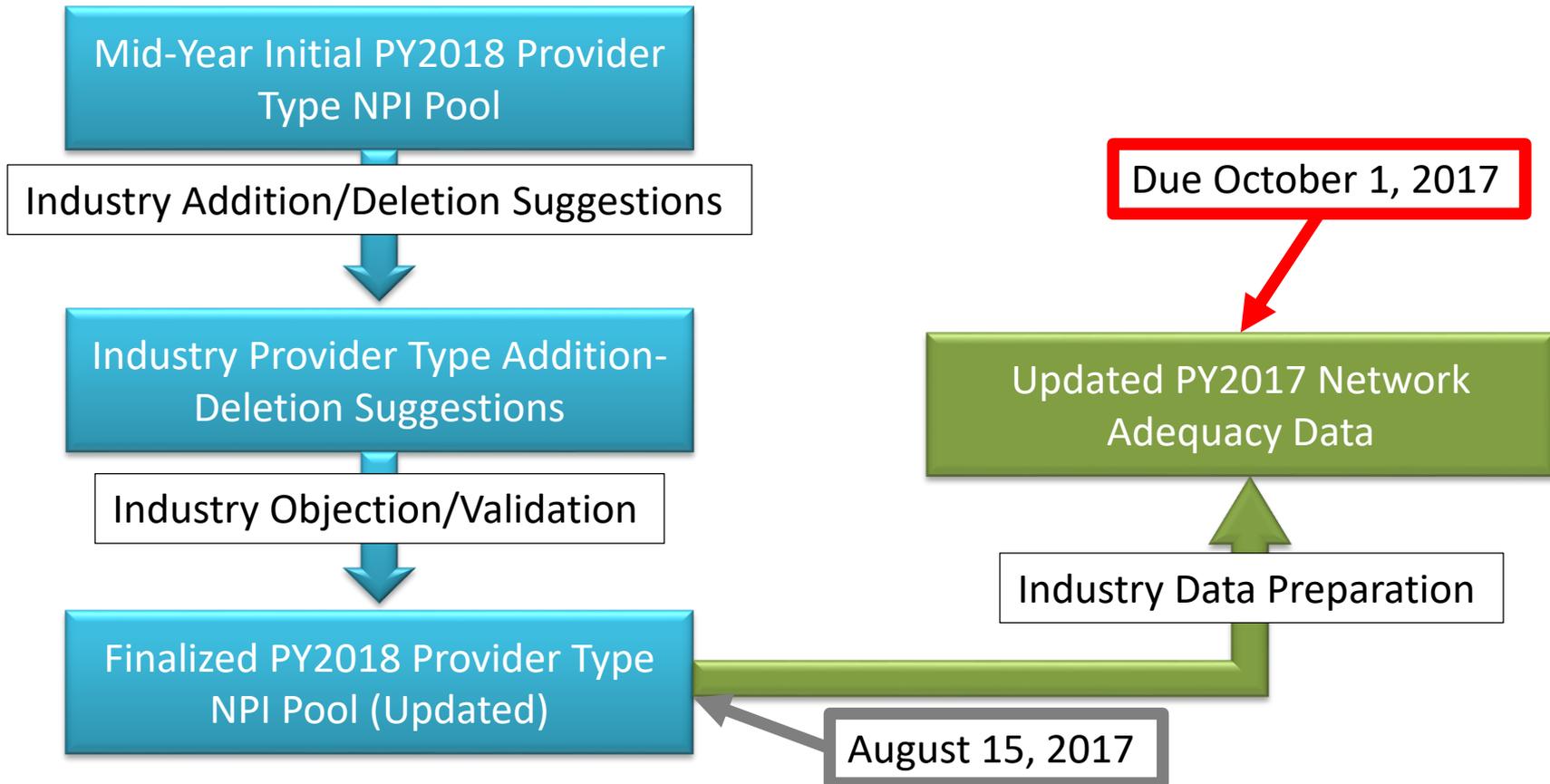
Changes in calendar year 2017-1

1. Mid-Year update of PTNPs



Changes in calendar year 2017-2

2. Mid-Year NA Review of PY2017 Plans

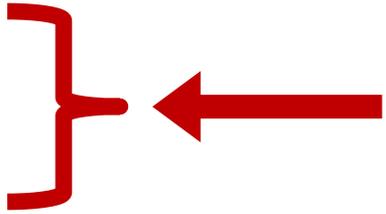


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Arkansas designed templates

- All templates have updated instructions.
- There are some significant changes within the *PY2018 AR Specialty Access Template*
 - *Pharmacies has been added as a facility C280 “C-Bucket”. Does not apply to Dental only issuers. Criteria threshold is 30 miles (36 miles for rural counties as the usual 20% relaxation applies).*
 - *Three Hospital types have been deemed as “Specialty” Hospitals and the distance requirement has been changed from 30 to 60 miles (72 miles for rural counties as the usual 20% relaxation applies).*

Criteria ID	Category Name	Criteria Threshold (miles)
C030	Mental Health/Behavioral Health/Substance Use Disorder Facility	60
C200	Hospital by Licensure Type-Mental Health & Substance Abuse	60
C210	Hospital by Licensure Type-Rehabilitation	60

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PY2018 SERFF Network Adequacy Data Submission Instructions

- Documents what issuers need to know to prepare data for Arkansas templates
- Mentions Federal templates required for the Arkansas NA Program
 - Essential Community Providers/Network Adequacy Program Template
 - Service Area Template
 - Network ID Template (This template becomes necessary in NA review if the issuer has more than one network).
- Please note the following are no longer required as all information is provided within *AR Specialty Access Template*
 - Geo-access maps
 - PDF report of provider type access by county

Next steps for industry

1. Submit Network Adequacy data for review within SERFF by May 3, 2017.
2. Keep working on Add/delete suggestions using AID's publication "*Mid-Year Initial PY2018 Provider Type NPI Pool*" (to be published by March 15, 2017). These suggestions are due June ~~15~~-1, 2017.
Next meeting on NA on Thursday ~~June 1~~ May 18, 2017, 9:30am – 10:30 am

Question & Answer Session

Contact

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501-773-0420

