

Rules based, data driven

Network Adequacy

Review and Regulation

10:00 am-11:00 am
February 11, 2016
Regulatory Health Link Division,
Arkansas Insurance Department



Introductions

- If you are not in the original invite list but need to be, please email Compliance Officer Thomas.Herndon@arkansas.gov
- Conversely if you need to be removed please email him accordingly.

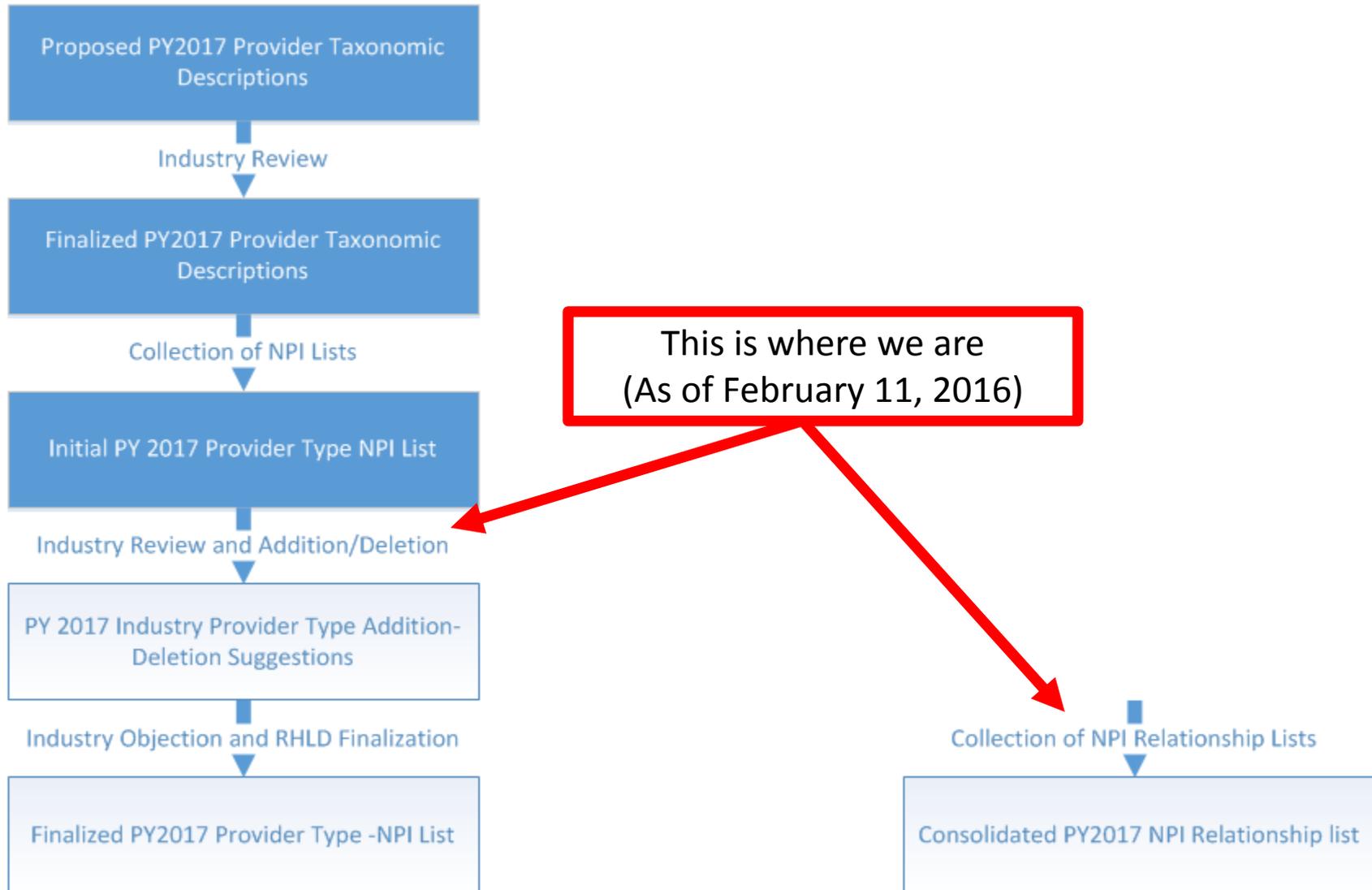
Architectural Principles

- *Align with available Federal/National standards or efforts if feasible*
- *Build collaboratively – across organizations, disciplines*
- *Perfection should not be the enemy of the good*
- *Build incrementally - Over years and scope*
- *Apply Pareto's 80-20 principle for every phase*
- *Seek lessons learned – from others and within.*



General Phase 1 Updates

PY2017 NA Phase One Status (Two independent process streams)

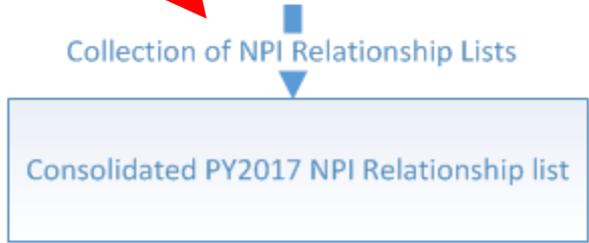


PY2017 NA Phase One Status (Two independent process streams)



Completion by February 11, 2016

Completion by February 22, 2016



Feedback progress

Entities under common ownership	Officially Designated NA SME contacts	AID's internal reference	Data Delivered?
AETNA, Coventry	Darcey Gartner/ Katherine	ATENA	
Ambetter, Arkansas Health & Wellness Solutions, Celtic Insurance Company	Bryan Meldrum/Jamie Gilmore	AMBETTER	2/8/2016
HMO Partners, Health Advantage, USABLE Mutual Insurance Company, Arkansas BCBS	Benjamin Butler/Dan Stevens	BCBS	
Connecticut General Life Insurance Company, CIGNA Health and Life Insurance Company; Federated Mutual Insurance Company; Freedom Life Insurance Company of America	Lea Anna Tonkin	CIGNA	
Humana Insurance Company	Wendy Jeffries/Tosapol	HUMANA	
QualChoice Life and Health Insurance Company, QCA Health Plan	Mark Johnson/Karen Green	QUALCHOICE	

Industry Actors Matrix

- Communicate any updates to industry actors matrix to Thomas.Herndon@arkansas.gov

PY2017 NA Phase One Status (Two independent process streams)



Proposed PY2017 Provider Taxonomic Descriptions

Industry Review

Finalized PY2017 Provider Taxonomic Descriptions

Collection of NPI Lists

Initial PY 2017 Provider Type NPI List

Industry Review and Addition/Deletion

PY 2017 Industry Provider Type Addition-Deletion Suggestions

Industry Objection and RHL D Finalization

Finalized PY2017 Provider Type -NPI List

Completion by February 15, 2016

Collection of NPI Relationship Lists

Consolidated PY2017 NPI Relationship list

<http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

"PY2017 Industry Provider Type
Addition-Deletion suggestions "



We disagree to this
addition/removal by
others, don't we?



Ambetter Experts

"20160224_80799_Ambetter_ObjectionVote.csv"



AID Secure FTP Server



How voting (carrier objections) needs to be submitted using Ambetter as an example



NPI Relationship List

NPI Relationship data specification

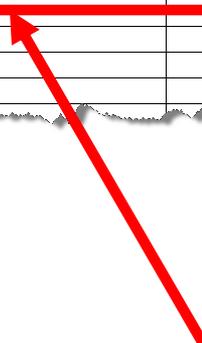
- “SAMPLE NPI Relationship List Template” published in <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>
- Industry to use this spreadsheet to submit NPI Relationship data to AID’s secure FTP server.
- Submit data using file name suggested in the Phase 1-Process#2.15 of the “PY2017 NA Review Process” document.
- Feedback due by Monday, February 22, 2016

NPI Relationship template

A	B	C	D	E	F
	NAIC_Carrier_ID	Business_NPI	NPI	Business_Name	Business_Address
Description:	Five digit NAIC (National Association of Insurance Commissioners) code assigned to the carrier	Enter the National Provider Identifier (NPI) that is known by the carrier to employ provider(s). This is usually a facility or a group practice. This data may be available in the carrier's contract data.	Enter the National Provider Identifier (NPI) of the provider employed by the Business NPI. This may be an individual provider, a facility or a group. This provider must provide medical care service to Arkansans even if located out of state. If this provider does not provide services to Arkansans, please do not report this NPI. Carriers are required to encourage their contracting providers to register in the NPI registry.	Business name of the Business_NPI. This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business name for the same Business_NPI, the department will randomly choose one name from among the carrier data in the consolidated relationship data listing.	Address related to Business_NPI (SL#2). This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business address for the same Business_NPI, the department will randomly choose one address from among the carrier data in the consolidated relationship data listing.
Sample Data	95448	1245284769	1538107776	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1972543627	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1518296037	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	55555	1558653212	1912991381	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1710922125	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1245224625	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1720104516	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Additions Here ==>					

NPI Relationship template

A	B	C	D	E	F
	NAIC_Carrier_ID	Business_NPI	NPI	Business_Name	Business_Address
Description:	Five digit NAIC (National Association of Insurance Commissioners) code assigned to the carrier	Enter the National Provider Identifier (NPI) that is known by the carrier to employ provider(s). This is usually a facility or a group practice. This data may be available in the carrier's contract data	Enter the National Provider Identifier (NPI) of the provider employed by the Business NPI. This may be an individual provider, a facility or a group. This provider must provide medical care service to Arkansans even if located out of state. If this provider does not provide services to Arkansans, please do not report this NPI. Carriers are required to encourage their contracting providers to register in the NPI registry	Business name of the Business_NPI. This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business name for the same Business_NPI, the department will randomly choose one name from among the carrier data in the consolidated relationship data listing	Address related to Business_NPI (SL#2). This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business address for the same Business_NPI, the department will randomly choose one address from among the carrier data in the consolidated relationship data listing.
Sample Data	95448	1245284769	1538107776	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1972543627	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1518296037	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	55555	1558653212	1912991381	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1710922125	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1245224625	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1720104516	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Additional Notes					



Sample Data provided as examples

NPI Relationship template

A	B	C	D	E	F
	NAIC_Carrier_ID	Business_NPI	NPI	Business_Name	Business_Address
Description:	Five digit NAIC (National Association of Insurance Commissioners) code assigned to the carrier	Enter the National Provider Identifier (NPI) that is known by the carrier to employ provider(s). This is usually a facility or a group practice. This data may be available in the carrier's contract data.	Enter the National Provider Identifier (NPI) of the provider employed by the Business NPI. This may be an individual provider, a facility or a group. This provider must provide medical care service to Arkansans even if located out of state. If this provider does not provide services to Arkansans, please do not report this NPI. Carriers are required to encourage their contracting providers to register in the NPI registry.	Business name of the Business_NPI. This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business name for the same Business_NPI, the department will randomly choose one name from among the carrier data in the consolidated relationship data listing.	Address related to Business_NPI (SL#2). This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business address for the same Business_NPI, the department will randomly choose one address from among the carrier data in the consolidated relationship data listing.
Sample Data	95448	1245284769	1538107776	DUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1972543627	DUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1518296037	DUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	55555	1558653212	1912991381	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1710922125	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1245224625	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1720104516	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Additions Here ==					

Core Relationship data

NPI Relationship template

A	B	C	D	E	F
	NAIC_Carrier_ID	Business_NPI	NPI	Business_Name	Business_Address
Description:	Five digit NAIC (National Association of Insurance Commissioners) code assigned to the carrier	Enter the National Provider Identifier (NPI) that is known by the carrier to employ provider(s). This is usually a facility or a group practice. This data may be available in the carrier's contract data.	Enter the National Provider Identifier (NPI) of the provider employed by the Business NPI. This may be an individual provider, a facility or a group. This provider must provide medical care service to Arkansans even if located out of state. If this provider does not provide services to Arkansans, please do not report this NPI. Carriers are required to encourage their contracting providers to register in the NPI registry.	Business name of the Business_NPI. This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business name for the same Business_NPI, the department will randomly choose one name from among the carrier data in the consolidated relationship data listing.	Address related to Business_NPI (SL#2). This data element is requested to make it easier for the carrier to relate what the Business_NPI refers to. Please note that if AID finds many variations of the business address for the same Business_NPI, the department will randomly choose one address from among the carrier data in the consolidated relationship data listing.
Sample Data	95448	1245284769	1538107776	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1972543627	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	95448	1245284769	1518296037	OUACHITA COUNTY MEDICAL CENTER	638 CALIFORNIA AVE SW, CAMDEN, AR 71701-4604
Sample Data	55555	1558653212	1912991381	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1710922125	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1245224625	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Sample Data	55555	1558653212	1720104516	ARKANSAS HEART HOSPITAL, LLC	7 SHACKLEFORD WEST BLVD, LITTLE ROCK, AR 72211
Additions Here ==>					

Descriptive data of “Business NPI”

<http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

"Sample NPI Relationship List Template"



Providers Related?



Ambetter Experts

"20160222_80799_Ambetter_NPI_Relationship_List.csv"



AID Secure FTP Server

A recap of how NPI Relationship data needs to be submitted using Ambetter as an example

Suggestions on using the consolidated NPI Relationship data

- Involve your Data Specialists to exploit this data
- Make sure that the missing NPI you unearth belong to your network before using them to generate the NA Statistical reports/ Geoaccess maps.



Enrollee-Provider Ratios

Choice of Ratios to use



- *Enrollee – Provider Ratio* = $\frac{\text{Enrollee Count}}{\text{Provider Count}}$
- *Provider – Enrollee Ratio* = $\frac{\text{Provider Count}}{\text{Enrollee Count}}$
- *Enrollee – Provider Ratio* = $\frac{1}{\text{Provider-Enrollee Ratio}}$

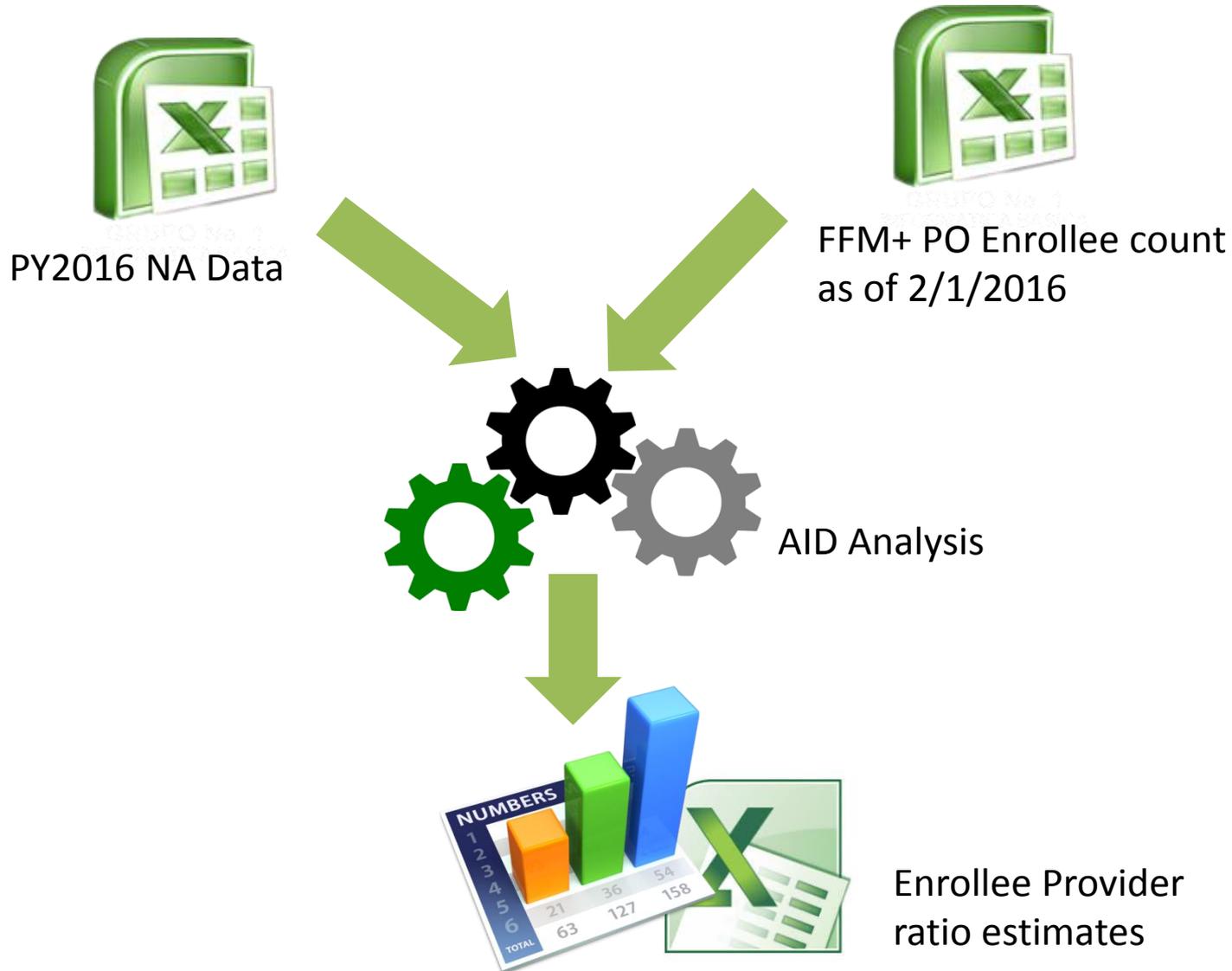
For Example:

- If Provider-Enrollee Ratio is 1/500 the Enrollee-Provider Ratio is 500

Provider-Enrollee Ratios

CriteriaID	Criteria Reference	Ratio Standard for Network (Provider /Members)
C010	Access to Adult/Geriatric Primary Care Providers	1/250
C020	Access to Pediatric Primary Care Providers	1/500
C030	Access to Mental Health/Behavioral Health/Substance Use Disorder Facility	1/750
C040	Access to Mental Health/Behavioral Health Providers	1/750
C050	Access to Substance Use Disorder Providers	1/1000
C060	Access to Oncologists	1/1000
C070	Access to Skilled Nursing Facilities	1/1000
C080	Access to Cardiologists	1/750
C090	Access to OB/GYN	1/500
C100	Access to Pulmonologists	1/1000
C110	Access to Endocrinologists	1/1000
C120	Access to FQHC	1/1000
C130	Access to Ryan White	1/1000
C140	Access to Family Planning	1/1000
C150	Access to Indian Provider	1/1000
C160	Access to All Hospitals	1/1000
C170	Access to School-Based Providers	1/1000
C180	Access to Hospital by Licensure Type-Acute Care	1/1000
C200	Access to Hospital by Licensure Type-Mental Health & Substance Abuse	1/2500
C210	Access to Hospital by Licensure Type-Rehabilitation	1/2500
C220	Access to Rheumatologists	1/1000
C230	Access to Ophthalmologists	1/1000
C240	Access to Urologists	1/1000

AID studied Enrollee-Provider data for 3 Carriers



Preliminary Enrollee Provider Calculations using PY2016 Data

Criteria ID	Criteria	EP ratios suggested by one issuer	Issuer X	Issuer Y	Issuer Z
C010	Adult/Geriatric Primary Care Providers	250	MET	MET	MET
C020	Pediatric Primary Care Providers	500	MET	NOT MET	MET
C030	Mental Health/Behavioral Health/Substance Use Disorder Facility	750	MET	NOT MET	NOT MET
C040	Mental Health/Behavioral Health Providers	750	MET	MET	MET
C050	Substance Use Disorder Providers	1000	MET	MET	MET
C060	Oncologists	1000	MET	MET	MET
C070	Skilled Nursing Facilities	1000	MET	No data	MET
C080	Cardiologists	750	MET	NOT MET	MET
C090	Obstetrics	500	MET	NOT MET	MET
C100	Pulmonologists	1000	MET	NOT MET	MET
C110	Endocrinologists	1000	MET	NOT MET	MET
C120	FQHC	1000	MET	NOT MET	MET
C140	Family Planning	1000	MET	NOT MET	MET
C160	All Hospitals	1000	MET	NOT MET	MET
C170	School-Based Providers	1000	No data	NOT MET	MET
C180	Hospital: Surgical/Acute Care	1000	MET	NOT MET	MET 25
C210	Hospital: Rehabilitation	2500	MET	NOT MET	MET



What Next?

Action & Deadlines/Dates

- Feedback on "Initial PY2017 Provider Type-NPI list" through additions and deletions (Mandatory): 2/11/2016
- NPI Relationship data using AID provided template (Mandatory): 2/22/2016
- Comments on Provider Enrollee ratios (Optional but highly recommended): 2/22/2016
- Next Network Adequacy meeting: 2/25/2016 (unless problems force an earlier meeting)

Contact

tonmoy.dasgupta@arkansas.gov

501-773-0420

