

Meeting Minutes

Meeting Information:	
Meeting Date & Time:	02/25/2016 10:00am - 11:00 am (Central)
Meeting Title:	Network Adequacy Meeting #6
Called by:	Zane Chrisman, Deputy Commissioner, Regulatory Health Link Division
Mode of meeting	In Person or Phone-in
Attendees	See attachment 1 (Online attendee names may have spelling errors and all names could not be captured)
Attachments* (Agenda, Handouts, PPTs, etc.):	PPT slide deck provided separately called "20160225_Data_Driven_NA_Regulation.pptx"

* Attachments can be submitted by copying and pasting in this document or by submitting as separate document.

Agenda:

Meeting Notes

- Tonmoy Dasgupta, IT Oversight & Management, AID welcomed attendees and called the meeting to order.
- AID and the Industry are heading towards wrapping up Phase 1 of NA by March 1st, 2016. At the end of Phase 1, industry will have the data it needs to feed into its NA algorithms to generate the NA statistical reports and geo-access maps required in the regulatory review of Phase 2.
- AID has two Phase 1 deliverables to complete and publish to the NA webpage:
 1. Finalized PY2017 Provider Type-NPI List and
 2. Consolidated PY2017 NPI Relationship list.
- AID has received NPI Relationship data from the Industry. However, some companies have not yet submitted on the Consolidated Addition-Deletion votes on the Provider Type-NPI List. Industry needs to submit this data as soon as possible. Qualchoice stated that they uploaded their data two days ago. If there were other omissions, Compliance Officer Thomas Herndon thomas.herndon@arkansas.gov should be contacted.
- The PY2017 Federal templates have yet to be released. Once the Federal templates are released AID will conduct a review and make changes to their respective templates before dissemination to Industry.
- Two changes between Phase 1 and Phase 2 & 3 were pointed out.
 - Industry actors change from Phase 1 into Phase 2 & 3. Phase 2 & 3 actors would be health plans with identical networks, not networks under common ownership as in phase 1. If plans had identical networks it would be most efficient to have identical and replicated communications instead of independent streams of dialog on NA issues. However identical and replicated communications were not possible in all circumstances
 - Identical Networks under common ownership: Identical communications
 - Different networks under common ownership: Separate communications
 - Identical Networks but different common ownership: Separate communications
 - Data exchange destination in Phase 1 has been AID's secure FTP server. In Phase 2 the default destination of data exchange will be the NAIC hosted System for Electronic Rate and Form Filing (SERFF)

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- AID noted the following on the subject of Provider-enrollee ratios;
 - Provider enrollee ratios will be measured *in addition* to Time/distance standards. AID wanted to clear any misunderstanding that one metric replaced the other.
 - AID is leaning towards adopting CMS Medicare Advantage's Provider-Enrollee wherever possible
 - AID was still undecided about provider enrollee ratios for facilities. The Department is seeking independent expert opinion in this area.
 - Provider ratios standards chosen this year will not be frozen and will be subject to change across Plan Years as better data emerges over time.
- AID received detailed suggestions on Provider-Enrollee Ratio standards from two carriers. AID is currently looking at provider-enrollee ratios at the service area level but is likely to make a distinction between non-rural and rural counties. AID walked through recommended Ratios for the various criteria and the logic behind AID's recommendation. AID's recommendation logic took into account issuer feedback along with Medicare Advantage HSD data. The full list of provider enrollee ratio will be shared with the Industry after internal approval of set standards.
- All NA documents, including past meeting minutes and materials would be published on AID's webpage <http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

Important Dates

- AID to publish the following two documents by 3/1/2016:
 - Finalized PY2017 Provider Type-NPI list
 - Consolidated PY2017 NPI Relationship list
- AID PY2017 marketplace Issuer's Bulletin by 3/1/2016
- AID's PY2017 NA Data Templates release to Issuers: TBD

Meetings on Network Adequacy beyond Phase 1 will be held quarterly. There is a long list of problems surrounding Network Adequacy that still needs to be resolved. It is better to keep working on them throughout the year than delay till it is time for the next year's data submission cycle.

Next Meeting Date: TBD

Tonmoy Dasgupta, IT Oversight & Management, adjourned the meeting.

Attachment 1

Name	Organization	Attendance Mode
Bryan Meldrum	AR Health and Wellness	In-person
Jamie Gilmore	AR Health and Wellness	In-person
Donna Lambert	Arkansas Insurance Department	In-person
Joyce Morgan	Arkansas Insurance Department	In-person
Tonmoy Dasgupta	Arkansas Insurance Department	In-person
Thomas Herndon	Arkansas Insurance Department	In-person
Chantel Allbritton	Arkansas Insurance Department	In-person
Ben Butler	Blue Cross Blue Shield	In-person
Teresa White	Blue Cross Blue Shield	In-person
Dan Stevens	Blue Cross Blue Shield	In-person
Karen Green	Prominence Health	In-person
Katelin Munch	Cigna	Online
Wendy Jeffries	Humana	Online
John Robinson	Arkansas Insurance Department	Online
Michelle Fitzpatrick	AR Health and Wellness	Online
Jennifer Wessel		Online
Julian Stephenson	United	Online
Ragenea Thompson	United	Online
Lea Anna Tonkin	Cigna	Online
Geri McKeown	Ameritas	Online
Jennifer VaDeHei		Online
Frank B. Sewall	Blue Cross Blue Shield	Online
George Gorman	AR Health and Wellness	Online
Timothy Gauger	Blue Cross Blue Shield	Online
Michael Kincaid	AR Department of Health	Online
Frank Kohler	Humana	Online
Mark Johnson	Qualchoice	Online
Eric Moss	Cigna	Online