

Meeting Minutes

Meeting Information:	
Meeting Date & Time:	08/25/2016 9:30am - 11:00 am (Central)
Meeting Title:	Network Adequacy Meeting #7
Called by:	Zane Chrisman, Deputy Commissioner, Regulatory Health Link (RHL) Division
Mode of meeting	In Person or Phone-in Online
Attendees	See attachment 1 (Online attendee names may have spelling errors and all names could not be captured)
Attachments* (Agenda, Handouts, PPTs, etc.):	PPT slide deck used available within http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy as "Presentation" under August 25, 2016 Meeting

* Attachments can be submitted by copying and pasting in this document or by submitting as separate document.

Meeting Notes
<ul style="list-style-type: none">• Zane Chrisman, Deputy Commissioner, Regulatory Health Link Division (RHLD) welcomed attendees and called the meeting to order at 9:30 am.• Mr. Dasgupta stressed the importance of all stakeholders helping with the maintenance of an accurate contact list for future communications. Jim Gonzalez (Jim.gonzalez@arkansas.gov) would be the RHLD contact for all modifications to the list.• Network Adequacy meetings are required for all health and dental issuers covered under Rule 106. Dental plans off the Marketplace and not seeking certification are exempt.• Network Adequacy Contact List will be published by 9/15/2016 on RHLD website at: http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy.• Recent data studied for three issuers showed that the issuers had distinct networks but commonality between networks was increasing and there were new providers being added.• For PY2018 there is no need to recreate the Provider Type-NPI Pools but do need to be maintained for Data Quality. The maintenance process of the Provider Type-NPI Pools is detailed in <i>PY2018 NA Review Process</i> at: http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy.• The Provider Type-NPI Pools maintenance process is repeated twice a year. The first data delivery expected from the issuers is November 1, 2016.• Average distance calculation changes were proposed<ul style="list-style-type: none">○ Issuers to report Average distance to first providers in two ways for each county<ul style="list-style-type: none">▪ Based on actual enrollees irrespective of marketing channel▪ Based on 0.5% of the non-elderly population within the county per US Census data.○ New Issuers or existing issuers with no enrollees in a county will have null (or zero) for the first method.○ PY2018 AR Specialty Access Template would accommodate this reporting.

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- Changes to Provider Types in Distance Reporting:
 - Pharmacy will be a new criterion.
 - For marketplace issuers, the criteria
 - Access to FQHC,
 - Access to Ryan White,
 - Access to Family Planning and
 - Access to Indian providerswould be replaced by
 - Access to ECP Providers and
 - Access to ECP Facilities.
- Provider Enrollee Ratio changes:
 - Acute care hospitals in terms of beds will be added to the PY2017 AR Provider-Enrollee Ratio Template
 - Rural vs non-Rural standards will be based on available Medicare data
- Taxonomic definitions for three different criteria will be completed mid-September, 2017
 - Dental – General
 - Dental – Specialists
 - Pharmacy

These definitions would be available as Finalized Provider Type Taxonomic Descriptions at:

<http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy>

- Provider Directories & Rule 106:
 - The machine readable online provider directories in JSON format required for marketplace providers are being reviewed by AID
 - This review targets:
 - Timeliness of updates
 - Degree of correlation with Federal NA Templates

The first round of this review needs to be completed by November, 2016. Greg Freeman of AID (Greg.Freeman@arkansas.gov) would get in touch with issuers with data quality concerns.

- AID proposed sharing of plans NA data on provider locations through public portals. This was intended to help issuers identifying providers in areas where their networks were weak.
- Comments, questions, and concerns by attendees:
 - Some issuers cited existence of providers beyond the bordering within the Provider Type-NPI pools that should be cleaned up. Issuers were hampered by lack of locational information of such providers.
 - For average distance calculations, issuers were
 - Concerned it was twice the work as it amounted to two reports
 - Current tools use zip code population and not county population unless it was enrollee address based.
 - Ms. Chrisman addressed categories under Community/Retail Pharmacy Category.
 - Some issuers commented that certain pharmacists bill for immunizations and other services separately.
 - In regards to public data sharing of provider locations within networks:
 - Issuers felt it should be enrollee friendly
 - Issuers voiced concerns over the public accessing data that was different from their provider directories
- Comment on changes proposed in this meeting by 9/20/2016.
- Next meeting on NA on September 27, 2016, 9:30am – 11:00. Subject to change.
- Tonmoy Dasgupta, IT Oversight & Management, adjourned the meeting at 11:30 am.

Attachment 1

Name	Organization	Attendance Mode
Allen Moore	Delta	In-person
Amanda Hatfield	Blue Cross Blue Shield	In-person
Benjamin M. Butler	Blue Cross Blue Shield	In-person
Bryan Meldrum	AR Health and Wellness	In-person
Chantel Allbritton	Arkansas Insurance Department	In-person
Dan Stevens	Blue Cross Blue Shield	In-person
Donna Lambert	Arkansas Insurance Department	In-person
Edie Arey	Delta	In-person
F. B. Sewall	Blue Cross Blue Shield	In-person
George Gorman	AR Health and Wellness	In-person
John Robinson	Arkansas Insurance Department	In-person
Jamie Gilmore	AR Health and Wellness	In-person
Jeff Brinsfield	Qualchoice	In-person
Jim Couch	Delta	In-person
Jim Gonzalez	Arkansas Insurance Department	In-person
Joe Bates, MD	Arkansas Department of Health	In-person
Jordan Burgess	Delta	In-person
Joyce E. Morgan	Arkansas Insurance Department	In-person
Karen Green	Qualchoice	In-person
Liz Hubbard	Qualchoice	In-person
Mark Johnson	Qualchoice	In-person
Ragenea K Thompson	United	In-person
Teresa White	Blue Cross Blue Shield	In-person
Timothy Gauger	Blue Cross Blue Shield	In-person
Tonmoy Dasgupta	Arkansas Insurance Department	In-person
Whitney Howell	Arkansas Insurance Department	In-person
Zane Chrisman	Arkansas Insurance Department	In-person
Anne Yeary	Delta	Online
Clyde Martin		Online
Cory Rossi	Delta	Online
Darst Batchelder	Aetna	Online
Debra K. Cooledge	United	Online
Erin Bhaktae	U.S. Health	Online
Felicia Kofa	Optum	Online
Geri McKeown	Ameritas	Online
Greg Freeman	Arkansas Insurance Department	Online
Gregory Killinger	Aetna	Online
Jacob W. Malvitz		Online
Janice Jones	Aetna	Online
Joy Odom	Delta	Online
Justin P. Gorman	United	Online
K. C. Bobrowski (Ms.)	Dentegra	Online
Kathy Therien	Aetna	Online
Kris Hathaway	NADP	Online

Linda McClary	GEHA	Online
Linzie Klein	Principal	Online
Lynn Green	GEHA	Online
Mary Chmelka	Ameritas	Online
Michael Russell		Online
Mike Motley	UAMS	Online
Pam McKay	Delta	Online
Rachel Wendricks		Online
Susan Hertzberg	Principal	Online
Susan Shandy	GEHA	Online
Zorina C. White	Aetna	Online