Arkansas Network Adequacy Review Timelines

Update Date: 11/12/2026

Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	End Date
Process 1: Maintenance of Uniform Provider Type Definitions & Provider Descriptions					
1.00	AID	**Uniform Provider Type Definition** AID reviews the provider type list that will be monitored for network adequacy along with NUCC taxonomic components. The initial list obtained from CCIIO may be expanded in consultation with Arkansas Department of Health and later provided to the issuers for comment.	1) NUCC taxonomy definitions from CCIIO from PY2026 or subsequent stricter definitions by AID 2) Inputs from various stakeholders	1) *Provider type definitions* (**AID file name "Provider Type Taxonomic Descriptions"**)	Suspended for 2027.
Process 2 Round 1 (Provider Type-NPI Pool maintenance) : November 2026 -March 2027					
2.00		**Uniform provider description** This is a collaborative attempt to maintain a uniform view of classification of healthcare providers who administer services to Arkansans. This NPI pool was initially created in PY2026 for provider types defined by CCIIO and thereafter maintained by the industry collaborative.			
2.10	AID	In building the output, AID will look at a) new NPI in the latest NA templates received during prior year certification reviews and if the latest NPI registry has a qualifying taxonomy, add them to the Provider Type-Buckets b) AID will also remove deactivated/deceased providers observed in the NPI Registry.	1) Latest *"Current Finalized Provider Type-NPI Pool" published by AID* *2) NPI Registry*	**AID file name "2027 Round 1 Initial Provider Type-NPI Pool Template"**	12/15/2026
2.15	AID & Issuers	AID conducts webinar style meeting covering process# 1.00, 2.10, 2.20, 2.30, 2.40 and 2.50. AID will solicit feedback on progress and expectations in the upcoming Provider-Type-NPI-Pool (PTNP) data maintenance rounds	Meeting between regulator and industry	Meeting minutes posted on AID's network adequacy(NA) homepage.	12/15/2026 (10:00am - 11:30am Central)

Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	End Date
2.20	Individual Issuers	Issuers communicate changes necessary to the initial PTNP through addition/deletion suggestions using template provided by AID (output of process#2.10 functions as the template).	Output of Process#2.10	1) Addition/deletion suggestions to the PTNP **(Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_Provider_Type_NPI_AddDelete.csv")**	1/15/2027
2.30	AID	AID consolidates addition/deletion suggestions on the PTNP for Industry to vote.	1) Output of Process#2.20	1) Consolidated addition/deletion suggestions to the PTNP **(AID file name "2027 Round 1 Industry Provider Type Addition-Deletion suggestions Template")**	1/29/2027
2.40	Individual Issuers	Issuers communicate opposition to any addition/deletion suggestions in the PTNP via template provided by AID (output of process#2.30 also functions as a template).	1) Output of Process#2.30	1) Individual issuers' votes on the consolidated addition/deletion suggestions to the PTNP (Suggested file name "<Date of submission in YYYYMMDD format>_<issuers' NAIC#>_<issuers' name>_ObjectionVote.csv")	2/19/2027
2.50	AID	AID processes issuers' votes to finalize PTNP. At the end of this process, a uniform provider classification is available to all stakeholders in Arkansas.	1) Output of Process#2.40	1) Final consolidated PTNP **(AID file name "Current Finalized Provider Type-NPI Pool")**	3/8/2027
Process 2 Round 2 (Provider Type-NPI Pool maintenance): July - November 2027					

Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	End Date
2.55	AID	AID generates the industry input template needed for the mid-year PTNP review	1) Output of Process#2.50	**AID file name "2027 Round 2 Initial Provider Type-NPI Pool Template"**	7/27/2027
2.57	AID & Issuers	AID conducts webinar style meeting covering process# 2.60, 2.70, 2.80 and 2.90. AID will communicate expectations for Round 2 of the Provider-Type-NPI-Pool (PTNP) data maintenance	Meeting between regulator and industry	Meeting materials will be posted on AID's network adequacy(NA) homepage.	7/27/2027 (10:00am - 11:30am Central)
2.60	Individual Issuers	Issuers communicate changes necessary to the PTNPs through addition/deletion suggestions using template provided by AID (output of process#2.55 functions as the template).	1) Output of Process#2.55	1) Addition/deletion suggestions to the PTNP via template provided by AID **(Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_Provider_Type_NPI_AddDelete.csv")**	8/30/2027
2.70	AID	AID consolidates addition/deletion suggestions to the PTNP for industry to vote.	1) Output of Process#2.60 2) Latest available Federal "Network Adequacy" templates 3) NPI Registry	1) Consolidated addition/deletion suggestions to the PTNP **(AID file name "2027 Round 2 Industry Provider Type Addition-Deletion suggestions")**	9/15/2027

Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	End Date
2.80	Individual Issuers	Issuers communicate opposition to any addition/deletion suggestions in the PTNP via template provided by AID (output of process#2.70 functions as the template).	1) Output of Process#2.70	1) Individual carrier votes on the consolidated addition/deletion suggestions to the PTNP (Suggested file name "<Date of submission in YYYYMMDD format>_<Carrier NAIC#>_<Carrier name>_ObjectionVote.csv")	10/15/2027
2.90	AID	AID processes issuers' votes to finalize PTNP.	1) Output of Process#2.80	1) Final consolidated PTNP **(AID will update "Current Finalized Provider Type-NPI Pool")**	11/17/2027
Process 3 (Data Quality Pre-Check - Isolated Outlier Provider Location Review): March-May, after PTNP Round 1					
3.00	Individual Issuers	Individual issuers provide the NA template as close as possible to what they propose to file for review in SERFF coming mid-May.	1) Output of Process#2.50	Provider location data using prior plan year's CMS NA template. This would be delivered to AID outside SERFF.	*3/23/2027*

Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	End Date
3.10	AID	AID reviews NA templates from all issuers to determine Isolated Outlier provider locations.	1) Output of Process#3.00	Isolated outlier reports customized for each issuer.	*4/6/2027*
3.20	Individual Issuers	Review of the Isolated outlier reports for provider location accuracy and making corrections where needed in the data source systems.	1) Output of Process#3.10	Issuer provider databases corrected if necessary. This refers to the databases that would be used to generate the NA templates for the upcoming year in SERFF. As a result updated provider locations should be reflected in the NA template submitted for the upcoming year detailed in Process#4.00	*Before the Process 4.00 submission deadline*
Process 4.a (Annual Network Adequacy Data submission and certification review): April-August					
4.00	Individual Issuers	Individual issuers now provide the NA templates updated with the corrections of process 3.20. All other allied templates are needed.	1) Output of Process#2.50 2) Output of Process#3.20	All applicable data cited in SERFF's Plan Management General Instructions documents	*5/14/2027 (Tentative- Actual deadline will be conveyed through annual Bulletin)*

Process#	Actor	Process	Input(s)	Output(s) (Important: See notes 1 & 2)	End Date
4.10	AID	AID determines coverage for individual networks per CCIIO standards. Objections will be issued for any *provider type-county combination if coverage is below CCIIO requirements and coverage by the ideal network is better.*	1) Output of Process#4.00 2) Output of Process#2.50 3) QHP Sample Population file 4) CCIIO NA standards	Justification template customized for each issuer	*6/14/2027 (Tentative)*
4.20	Individual Issuers	Response to objections and monitoring questions.	1) Output of process#4.10	1) Completed justification templates 2) Revised NA template if issuer believes it would improve NA coverage before the next PTNP revision.	*7/30/2027 (Tentative)*
4.30	Individual Issuers/AID	Potential back and forth between AID & Issuer(s) on data issues	Process 4.20 outputs including revised NA data where applicable	Either of the two: 1) State approval (provisional or otherwise) 2) Denial of State approval	*8/30/2027*
Process 4.b (mid-year monitoring of Network Adequacy): mid-September - November					

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5.00	AID	AID analyzes for changes in access metrics for issuers who meet two conditions a) Issuers whose plans are in effect in the current calendar year and b) who have been certified for the coming calendar year through Process 4.a. Issuers who have decided not to continue and not applied for certification in the current calendar year will not be reviewed. Changes in provider details in NA template and latest PTNP will be used to observe if improvement has been made where objections were made in the prior certifying year. AID will attempt to use a new additional geo-access scoring based on provider practicing locations between the prior and new year's ECP/NA template along with the applicable PTNP. In addition, AID may review a) complaint & inquiry internal data and b) Online provider directories with requirements in Rule 106.	Any combination of the following 1) Consumer complaints 2) Output of Process#4.00 (NA Template submitted across 2 subsequent years) 3) Output of Process#2.90 4) Analysis of online provider directories with other NA data	Report to individual issuers on findings.	Suspended for 2027.

Notes:

1) AID's file location is the web-page http://rhld.insurance.arkansas.gov/Default/NetworkAdequacy. Click to Open File

2) The carrier's file destination is AID's secure FTP server accessed per document "General Data submission process to RHLD" located in http://rhld.insurance.arkansas.gov/Info/Public/Templates

Click For Instructions